

COMMISSION MEETING MINUTES



Meeting Date: 01/10/2019

Meeting Location: Vern Riffe Center for Government & the Arts, 77 South High Street, Columbus, OH 43215, 31st Floor, West B & C.

In Attendance: Reverend Dr. Tokunbo Adelekan, Donald Bean, Michael Bertolone, Gary Cates, Jane Federer, Sheila Fox, Mary Jeter, Charlotte Jones-Ward, Meghan Kaskoun, Susan Rogers, Matthew Rubin, Chris Shaffer, Pandora Shaw-Dupras, Pamela Steurer, Hannah Sublett, and Katy Will. Staff: Mary Cannon, Ava Carvour, William Hall, and Carrie Niino-Koontz, Meredith Pugh, Jennifer Sanders, Lisa Tope, Rebecca Verhoff-Kiss, Counsel: Lidia Moward

Absent: John Habat, Amista Lipot, and Brenda Stier-Anstine. Ex Officio: Tina Dunphy and Allison Glosgow.

New Business

- Meeting was called to order by Chair Jane Federer at 10:06 a.m. (Attachment 1)
- New Commission Appointments and New Attorney General Representative
- Ohio Commission on Service and Volunteerism/Commission Membership, January 2019 (Attachment 2)
- It was moved by Bertolone, seconded by Bean, to approve the minutes of the prior meeting, which was distributed in advance. Motion carried.

Executive Director's Report

- Bill Hall updated Commissioners on current topics as summarized in his written presentation (Attachment 3)
 - Ethics Training and Financial Disclosure Statements
 - National Days of Service Project Grants
 - MLK Day, Nonprofits use ServeOhio Grants to Serve their Community (Attachment 4)
 - 2018 Ohio Conference on Service and Volunteerism Final Data
 - Skills-Based Volunteer Initiative
 - OhioCorps
 - Budget Update
 - Primary Goals for 2019
 - Commissioner Engagement Opportunities

AmeriCorps Program Presentations (Attachment 5)

- Ohio Department of Aging – AmeriCorps Ombudsman Program (Attachment 6)
- Springfield Promise Neighborhood – Springfield Promise Corps (Attachment 7)

Review and Approval of AmeriCorps Competitive Grants (Attachment 8 - 12)

The sole item of business for the afternoon was consideration and approval of competitive-funded AmeriCorps projects for the 2019-20 program year. Jane Federer reminded Commissioners of the conflict of interest policy that requires recusal from the discussion and decision process by anyone who currently or within the past year has been an officer, director, trustee, full-time volunteer, or employee of the organization submitted an AmeriCorps grant application. At this time, Hannah Sublett recused herself from the discussion and vote on Zoological Society of Cincinnati.

Federer also reminded Commissioners that they may participate in the discussion but opt to voluntarily abstain from voting if they have no actual conflicts as defined above but are concerned about the possibility of perceived conflicts.

- Educational Service Center of Central Ohio – Reading Corps – Moved by Rubin, seconded by Shaw-Dupras, to accept the recommendation to fund in the amount of \$900,000. Motion carried on voice vote, no abstentions.
- Ohio Association of Community Colleges – AmeriCorps College Completion Coaches – Moved by Shaffer, seconded by Kaskoun, to accept the recommendation to fund in the amount of \$403,631. Motion carried on voice vote, no abstentions.
- Teach for America – Moved by Jones-Ward, seconded by Kaskoun, to accept the recommendation for funding in the amount of \$168,000. Motion carried on voice vote, no abstentions.
- College Now Greater Cleveland – AmeriCorps Career Coaches – Moved by Steurer, seconded by Kaskoun, to accept the recommendation to fund in the amount of \$151,920 Fixed-Amount Grant. Motion carried on voice vote, no abstentions.
- Ohio University – ComCorps – Moved by Shaw-Dupras, seconded by Rubin, to accept the recommendation to fund in the amount of \$258,264 Fixed-Amount Grant. Motion carried on voice vote, no abstentions.
- Zoological Society of Cincinnati – Cincinnati Zoo and Others – Motion by Kaskoun, seconded by Jeter, to accept the recommendation to fund in the amount of \$182,276. Motion carried on voice vote with declared recusal by Sublett.

Announcements/Other Business

- Commission Meeting Visitor Log and Comments (Attachment 13)
- Next Commission Meeting 4/11/2019 at 9:00 AM – 4:00 PM – Ohio Conference on Service & Volunteerism – Vern Riffe Center for Government and the Arts, 77 South High Street, Columbus, Ohio – 31st Floor, Room West B & C.

There being no further business, the meeting adjourned at 1:57 PM on a motion by Steurer, seconded by Kaskoun, approved by acclamation.

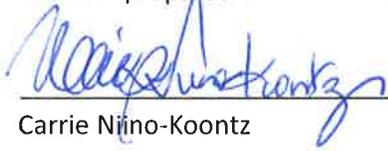
Executive Committee Meeting

Committee convened at 9:05 a.m. with Federer, Hall, Moward, Niino-Koontz, Shaffer, and Steurer in attendance.

Briefly discussed 2019 Primary Goals & Objectives, Legislative Outreach, and ServeOhio Awards.

There being no further business, the meeting adjourned at 9:55 a.m.

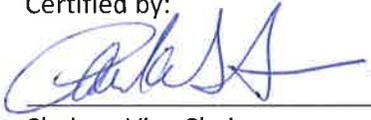
Minutes prepared and submitted by:



Carrie Niino-Koontz

Director of Finance & Operations

Certified by:

 - Secretary

Chair or Vice Chair

Approval Date: 4/11/19

COMMISSION MEETING MINUTES
Index to Attachments



Attachment 1: Agenda

Attachment 2: Ohio Commission on Service & Volunteerism/Commission Membership Jan. 2019

Attachment 3: Executive Director's Report

Attachment 4: MLK Day Press Release

Attachment 5: Summary of AmeriCorps Ombudsman Specialists and Springfield PromiseCorps

Attachment 6: Ohio Department of Aging Presentation

Attachment 7: Springfield PromiseCorps Presentation

Attachment 8: 2019 Ohio AmeriCorps Competitive Application Summary

Attachment 9: 2019 Ohio AmeriCorps Continuation Requests

Attachment 10: 2019 Ohio AmeriCorps ReCompeting Requests

Attachment 11: 2019 Ohio AmeriCorps Competitive Requests

Attachment 12: Ohio AmeriCorps Competitive Application Focus Areas

Attachment 13: Commission Meeting Visitor Log and Comment Requests

ServeOhio Commission Meeting – 1/10/19

Vern Riffe Center for Government & the Arts
77 South High Street, Columbus, OH 43215
31st Floor, West B & C

AGENDA	
9AM	Executive Committee (West A)
10AM	CALL TO ORDER
	New Business <ul style="list-style-type: none"> • New Commission Appointments/New AG Representative • Approval of 11/14/18 Commission Meeting Minutes • Executive Director Report • Public Comment (5-minute limit)
11AM	AmeriCorps Program Presentations <u>Ohio Department of Aging/AmeriCorps Ombudsmen Specialists</u> Erin Pettegrew, Program Director Bryanna Grier, AmeriCorps Member <u>Springfield Promise Neighborhood/Springfield PromiseCorps</u> Dr. Bob Welker, Co-Executive Director Kali Lawrence, Co-Executive Director Ayisha Duncan, AmeriCorps Member
12PM	LUNCH/ON YOUR OWN
1PM	AmeriCorps Overview <ul style="list-style-type: none"> • Grant Purpose & Structure • Competitive Funding vs. Formula Funding • Cost Reimbursement vs. Fixed Amount • Conflict of Interest/Review of Bylaw Provisions
2PM	AmeriCorps Competitive Grant – Review and Approval <u>New Applicants (Action Required)</u> <ul style="list-style-type: none"> • Ohio University/COMCorps • College Now Greater Cleveland/AmeriCorps Career Coaches • Zoological Society of Cincinnati/Zoo Unto Others AmeriCorps Program <u>Recompeting Applicants (Action Required)</u> <ul style="list-style-type: none"> • Education Service Center of Central Ohio/Ohio Reading & Math Corps • Teach for America Ohio • Ohio Association of Community Colleges/AmeriCorps College Completion Coaches <u>Continuation Applicants (No Action Required)</u> <ul style="list-style-type: none"> • College Now Greater Cleveland/Ohio College Guides • City Year Cleveland • City Year Columbus
3PM	ADJOURN

NEXT COMMISSION MEETING: 4/11/19, 9AM – 4PM, Legislative Outreach

Ohio Commission on Service and Volunteerism/Commission Membership (January 2019)

NAME	TITLE	TERM END	SECTOR REPRESENTATION	EMAIL/PHONE
Jane B. Federer	Chair	4/21/21	Program Development	jane.federer@osumc.edu 614-293-8361
Chris Shaffer	Vice Chair	4/21/21	Program Development	shaffercm@gmail.com 614-354-0620
Pamela Steurer	Secretary	4/21/20	Education	steurepa@delawarecityschols.net 740-833-1851/614-787-5632
Rev. Dr. Tokunbo Adelekan	Commissioner	4/21/19	Faith-Based Organization	olumo101@gmail.com 610-662-7578
Donald Bean	Commissioner	N/A	Ohio Department of Youth Services	donald.bean@dys.ohio.gov 614-387-2554/614-395-0965
Michael Bertolone	Commissioner	4/21/21	Local Labor	mbertolone@iuoelocal18.org 216-215-7149
Gary Cates	Commissioner	N/A	Ohio Department of Higher Education	gcates@highered.ohio.gov 513-602-1932
Tina Dunphy	Commissioner Ex-Officio	N/A	CNCS, State Office	tdunphy@cns.gov 614-493-2755
Sheila Fox	Secretary	4/21/19	National Service Program Alum	sfox@eventinsite.com 614-547-2160
Allision Glasgow	Commissioner Ex-Officio	N/A	Office of Faith-Based and Community Initiatives	allison.glasgow@governor.ohio.gov 614-466-3555
John Habat	Commissioner	4/21/19	Community Organization	jhabat@clevelandhabitat.org 216-870-1743
Mary Jeter	Commissioner	4/21/20	Youth/National Service	maryjeet@gmail.com 410-279-9774
Charlotte Jones-Ward	Commissioner	N/A	Ohio Department of Education	charlotte.jones-ward@education.ohio.gov 614-466-8920
Meghan Kaskoun	Commissioner	4/21/21	Volunteer Sector	Mkaskoun@cincinnatiarts.org 513-977-4113
Amista Lipot	Commissioner	4/21/21	Volunteer Sector	lipot@ohio.edu 740-597-1558
Susan Rogers	Commissioner	4/21/19	Older Adults	srogers@coadinc.org 740-286-4918
Matthew Rubin	Commissioner	4/21/20	Business	matthewrubin123@gmail.com 248-245-3254
Pandora Shaw-Dupras	Commissioner	4/21/20	Community Organization	pdupras@easterseals-cseohio.org 740-701-0549
Brenda Stier-Anstine	Commissioner	4/21/19	Business	stierb@marketing-works.net 614-648-1455/614-540-5520
Hannah Sublett	Commissioner	4/21/21	Youth/National Service	sublett.hannah@gmail.com 513-375-8993
Katy Will	Commissioner	N/A	Ohio Department of Aging	kwill@age.ohio.gov 614-721-8638
William Hall	Executive Director	N/A	Ohio Commission on Service and Volunteerism	william.hall@serveohio.gov 614-728-2917/614-507-5217
Lidia Mowad	Assistant Attorney General	N/A	Ohio Attorney General	Lidia.Mowad@OhioAttorneyGeneral.gov 614-466-6342



COMMISSION MEETING

THURSDAY

1/10/19

www.ServeOhio.org | @ServeOhio

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*



CALL TO ORDER

- **New Commission Appointments**
 - Mary Jeter
 - Rev. Dr. Tokunbo Adelekan
- **New AG Representative**
 - Lidia Mowad
- **Approval of 11/14/18 ServeOhio Commission Meeting Minutes**

www.ServeOhio.org | @ServeOhio

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*



2019 Ethics Requirements

- **Calendar Year 2018 Financial Disclosure Statements**
 - Anyone appointed and/or serving in 2018
 - Due Wednesday 5/15/19
- **Annual Ethics Education Requirement**
 - <https://ethics.ohio.gov/education/>
 - Requirements may change under new administration
- **Ohio Ethics Commission**
 - 614-466-7090
 - ethics@ethics.ohio.gov

www.ServeOhio.org | @ServeOhio

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*



National Days of Service Project Grants

- **MLK Day – 1/21**
 - 45 Applications Received; 18 Awarded
 - \$17,344 Awarded; 1,600+ Volunteers
- **Global Youth Service Day – 4/12-14**
- **ServeOhio Day – 6/21**
- **Make A Difference Day – 10/26**

www.ServeOhio.org | @ServeOhio

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*



2018 Ohio Conference on Service and Volunteerism Final Data

ATTENDANCE: 260 (2017/283; 2016/275; 2015/252)

SECTOR REPRESENTATION

- 52% Nonprofit/Community Organizations
- 20% Government
- 15% Higher Education
- 6% Faith-based Organization

ROLE IN ORGANIZATION

- 31% Volunteer Program Administrator
- 31% AmeriCorps Member/Program Staff
- 15% Program Administrator
- 9% Senior Corps Program Staff

VOLUNTEER ENGAGEMENT KNOWLEDGE

- 21% Beginner
- 42% Intermediate
- 37% Advanced

www.ServeOhio.org | @ServeOhio

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*



2018 Ohio Conference on Service and Volunteerism Final Data

The conference was well organized.

99% Strongly Agree/Agree

Level of satisfaction with the event.

96% Very Satisfied/Satisfied

Likelihood of attending the conference again.

91% Very Likely/Likely

Likelihood of recommending conference to colleague.

95% Very Likely/Likely

www.ServeOhio.org | @ServeOhio

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*



Skills-Based Volunteer Initiative

Partnership between ServeOhio and Common Impact to provide training and technical assistance to selected local nonprofits in the effective utilization of skilled volunteers. CNCS supported via the Volunteer Generation Fund; three-year renewable grant.

Timeline:

- **1/28/19** *Controlling Board Approval*
- **3/1/19** *Bootcamp Application Materials Distributed*
- **3/31/19** *Nonprofits Selected & Notified*
- **4/1/19** *Program Model/SBV Toolkit Finalized*
- **April or May** *Bootcamp Delivery*
- **5/2019 – 4/2020** *Continued Technical Assistance & Support*

www.ServeOhio.org | @ServeOhio

ServeOhio strengthens communities through AmeriCorps and volunteer engagement.



OhioCorps

- Amended Substitute Senate Bill 299 established provisions for OhioCorps.
 - Mentoring to at-risk middle and high school students impacted by opioid addiction.
 - Service-learning component.
 - Scholarships for at-risk students.
- Grants issued to state community colleges and universities by ODHE; proposals due 2/1/19; \$2.5 million in GRF funding; \$50,000 minimum, \$500,000 maximum.
- ServeOhio Connections
 - AmeriCorps listed as a potential model for program implementation.
 - Best Practices for Screening Volunteers Who Work with Children Document as resource for background check protocols.

www.ServeOhio.org | @ServeOhio

ServeOhio strengthens communities through AmeriCorps and volunteer engagement.



Budget Update

Financials for 2nd Quarter of State FY2019

- On target with 35% of budgeted funds expended.
- Increased spending within Salaries & Benefits due to two additional pay periods during the first half of the fiscal year.

ServeOhio and our grantees are not directly impacted by the federal shutdown as appropriations to CNCS were approved on 9/28/18; such funds support current administrative grants and AmeriCorps funding for PY2019-2020.

AmeriCorps Recruitment PSA Launch in February; potential source for administrative match.

www.ServeOhio.org | @ServeOhio

ServeOhio strengthens communities through AmeriCorps and volunteer engagement.



Primary Goals for 2019

INTERNAL

- Complete AmeriCorps Policy Review & Staff Realignment
- Increase Monitoring of Unexpended Funds: Commission Support Grant, Commission Investment Fund, Volunteer Generation Fund, General Revenue Fund, AmeriCorps 2%
- Develop Future Staffing Objectives

www.ServeOhio.org | @ServeOhio

ServeOhio strengthens communities through AmeriCorps and volunteer engagement.



Primary Goals for 2019

EXTERNAL

- Engage New Administration
- Secure Legislative Support for Identified Priorities
- Identify and Initiate AmeriCorps Member Recruitment Support
- Increase Resources for AmeriCorps Member Development
- Capitalize on AmeriCorps 25th Anniversary
- Launch Skills-Based Volunteer Initiative
- Launch ServeOhio Day

www.ServeOhio.org | @ServeOhio

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*



Commissioner Engagement Opportunities

- **ServeOhio Awards**
 - Promote (Nominations Due 1/31/19)
 - Review Nominations (2/4/19 – 2/22/19)
 - Regional Award Ceremonies (4/8/19 – 4/12/19)
- **Complete Legislative Outreach Survey**
- **Promote AmeriCorps Formula Funding**
 - RFP Release early February with early May deadline
- **Promote Skills-Based Volunteer Initiative**

www.ServeOhio.org | @ServeOhio

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*

SERVE OHIO
Ohio Commission on Service and Volunteerism



AmeriCorps Program Presentations

Ohio Department of Aging
AmeriCorps Ombudsman Program

Springfield Promise Neighborhood
Springfield PromiseCorps

www.ServeOhio.org | @ServeOhio

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*

SERVE OHIO
Ohio Commission on Service and Volunteerism



LUNCH

www.ServeOhio.org | @ServeOhio

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*



Purpose of AmeriCorps Funding

- AmeriCorps grants are awarded to eligible organizations engaged in evidence-based or evidence-informed (e.g. performance data, research, theory of change) interventions that use AmeriCorps members to strengthen communities.
- An AmeriCorps member is an individual who engages in community service through an approved national service position. Members may receive a living allowance and other benefits while serving. Upon successful completion of their service, members receive a Segal AmeriCorps Education Award from the National Service Trust.

www.ServeOhio.org | @ServeOhio

ServeOhio strengthens communities through AmeriCorps and volunteer engagement.



AmeriCorps State Funding

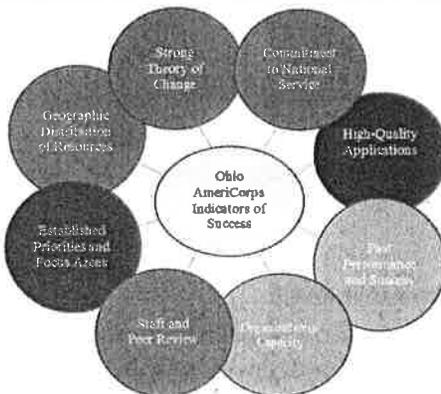
- Competitive (winter NOFO)
 - ServeOhio makes/approves recommendations for funding to CNCS in January
 - Vetted by CNCS at a national level
 - Allows ServeOhio to secure additional resources
 - Notified in Spring
- Formula (spring NOFO)
 - Annual allocation that allows ServeOhio to address state-specific needs
 - ServeOhio selects/votes for programs to receive funding in June
 - Notified after June commission meeting

www.ServeOhio.org | @ServeOhio

ServeOhio strengthens communities through AmeriCorps and volunteer engagement.



Funding Considerations and Indicators of Success



Indicators of Success

- Solid theory of change with a strong program design supported by evidence focused on a compelling community need
- High-quality applications that are complete, well-written and follow the guidelines
- Geographic distribution of resources across Ohio
- Past performance and success with a focus on impact and evaluation
- Organizational capacity including fiscal, administrative and leadership
- Staff and peer review feedback and scores
- Commitment to National Service as a solution
- Established ServeOhio and CNCS priorities* and focus areas



Grant Types

- Cost Reimbursement
 - Maximum request level
 - Program expenses submitted for reimbursement
 - Flexibility to access entire grant award
 - Budget reporting and requirements
- Fixed Award
 - Maximum request level
 - Grant amount based on member enrollment and retention
 - Reduced budget/administrative burden



Conflicts of Interest

CNCS Regulations (45 CFR 2550.110)

ServeOhio Bylaws Section 3.02, 3.03, 3.04

- A commissioner is considered to have a conflict of interest if the member is currently or within one year of the submission of a grant application to the Commission, an officer, director, trustee, fulltime volunteer or employee of an organization submitting an AmeriCorps grant application.
- Restrictions are as follows:
 - They may not participate in the development of an application for AmeriCorps funding that will be considered, reviewed, or administered by the Commission.
 - They must recuse themselves from all discussions and decisions regarding all AmeriCorps funding passed through the Commission under the same subtitle.
 - They may not serve as peer reviewers during the application process; and
 - They must declare the conflict and leave the room at the start of any discussion/deliberation on AmeriCorps funding decisions during a Commission meeting.



Conflicts of Interest

- They may not participate in the oversight, evaluation, continuation, suspension or termination of the grant award. Specifically:
 - They may not participate in the management or operation of any AmeriCorps project funded by the Commission; and
 - They may not be a member of any Commission standing or ad hoc committee charged with developing or reviewing agency policies and procedures relative to AmeriCorps grant administration or evaluation.
- Prior to the start of any discussion or deliberation on AmeriCorps funding during a Commission meeting the Chair will provide opportunity for Commission members to declare conflicts and recuse themselves. Declare conflicts of interest will be recorded in the official minutes of the meeting.
- Commissioners who do not have a conflict of interest as defined above but who wish to avoid any possibility of perceived conflicts may participate in discussion but abstain from voting on funding for specific projects, at their discretion. Such abstentions will be recorded in the office minutes of the meeting.

www.ServeOhio.org | @ServeOhio

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*



AmeriCorps Competitive Grants

NEW APPLICATIONS

Ohio University/COMCorps

Request: \$258,264 to support 17 AmeriCorps Members in Athens County

College Now Greater Cleveland/AmeriCorps Career Coaches

Request: \$151,920 to support 10 AmeriCorps Members in Cleveland

Zoological Society of Cincinnati/Zoo Unto Others AmeriCorps Program

Request: \$182,276 to support 12 AmeriCorps Members in Cincinnati

RECOMPETING APPLICATIONS

Education Service Center of Central Ohio/Ohio Reading & Math Corps

Request: \$900,000 to support 120 AmeriCorps Members in Central, NE and SW Ohio

Teach for America Ohio

Request: \$168,000 to support 168 AmeriCorps Members in NE and SW Ohio

Ohio Association of Community Colleges/AmeriCorps College Completion Coaches

Request: \$403,631 to support 38 AmeriCorps Members throughout Ohio

www.ServeOhio.org | @ServeOhio

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*



Commissioner Engagement Opportunities

- **ServeOhio Awards**
 - Promote (Nominations Due 1/31/19)
 - Review Nominations (2/4/19 – 2/22/19)
 - Regional Award Ceremonies (4/8/19 – 4/12/19)
- **Complete Legislative Outreach Survey**
- **Promote AmeriCorps Formula Funding**
 - RFP Release early February with early May deadline
- **Promote Skills-Based Volunteer Initiative**

www.ServeOhio.org | @ServeOhio

ServeOhio strengthens communities through AmeriCorps and volunteer engagement.



Next Commission Meeting

4/11/19

9AM – 4PM

State Legislator Outreach & Education

www.ServeOhio.org | @ServeOhio

ServeOhio strengthens communities through AmeriCorps and volunteer engagement.

SERVE OHIO

Ohio Commission on Service and Volunteerism

FOR IMMEDIATE RELEASE

DATE: January 16, 2019

CONTACT: Rebecca Verhoff-Kiss

614-995-5269

rebecca.verhoff-kiss@serveohio.gov

On MLK Day, Nonprofits Use ServeOhio Grants to Serve their Community

Grants support eighteen local community service projects and over 1,630 volunteers throughout Ohio

Columbus, OH – ServeOhio, the Governor-appointed commission on service and volunteerism, announces grant awards to support seven local Martin Luther King, Jr. Day of Service projects on January 21, 2019. The grants - made possible through partners Honda of America MFG., Inc. and American Electric Power Foundation and the Corporation for National and Community Service's Volunteer Generation Fund - honor Dr. King's legacy through service and volunteer activities. Service projects will take place in Bowling Green, Cincinnati, Columbus, Hamilton, Kent, Middletown, Nelsonville, Parma, Portsmouth, The Plains, Toledo, Westerville, Wooster, and Youngstown.

Each project commits to bringing volunteers together to create or improve community assets or infrastructure and supports local community engagement and impact. The various projects include collaborative partnerships among businesses and nonprofits. Finally, they all include an education component based on Dr. King's message of peace, unity, and service to create long-term, sustainable change on issues and people.

"As the need for service continues to grow, we honor Dr. King by supporting local organizations that give back and make a real impact on our communities," said William Hall, ServeOhio Executive Director. "Ohio volunteers will use the power of service to make a difference in our local communities."

ServeOhio awards these grants with support from their 2018-2019 partners Honda of America MFG., Inc., American Electric Power Foundation, and the Corporation for National and Community Service's Volunteer Generation Fund. Each grant totals between \$500 - \$1,000.

- **Brown Bag Food Project, Bowling Green (\$1,000)** – 100 volunteers will "Can"vas door to door in Bowling Green and Wood County to collect food items for area food pantries.
- **Give Back Cincinnati, Cincinnati (\$1,000)** – 100 volunteers will makeover St. Aloysius, a school and mental health facility in Cincinnati. Volunteers will paint, reorganize classrooms, deep clean hallways, and more.
- **Habitat for Humanity of Greater Cincinnati, Cincinnati (\$1,000)** – 40 volunteers from Mount St. Joseph University and local AmeriCorps programs will build home storage sheds for two habitat homes under construction.
- **Community Refugee & Immigration Services, Columbus (\$1,000)** – 45 volunteers will transform an unused space at Columbus Global Academy (a school for ESL students) into a therapeutic gym/activity space for students to use during the school day or after school.
- **I Know I Can, Columbus (\$1,000)** – 40 volunteers will pack and deliver care packages to homeless-support organizations, programs, and shelters in Columbus. Care packages will include food, water, feminine hygiene products, gloves, socks, ear warmers, toothpaste and toothbrushes.

- **Seeds of Caring, Columbus (\$1,000)** – 200 volunteers attending the King Arts Complex’s annual MLK Day Open House will participate in service projects including assembling compassion kits for the homeless, making fleece blankets, designing bookmarks for local seniors, and creating encouragement cards or worry dolls for hospitalized children.
- **Southern Orchards Civic Association, Columbus (\$1,000)** – 200 volunteers will distribute resource bags to every resident in the neighborhoods of Southern Orchards, South Side C.A.N, and Ganther’s Place. Resource bags will include motivational letters, healthy snacks, and information on annual neighborhood events and social services in the area.
- **Hamilton Urban Garden Systems, Hamilton (\$1,000)** – 30 volunteers will clean up litter, tree branches, soiled mattresses, and any other yard debris at the Hamilton Urban Garden site and surrounding area.
- **Kent State University, Community Engaged Learning, Kent (\$1,000)** – 200 volunteers will transform Upper Room Ministries, a community center which serves Kent and Ravenna. Volunteers will clear out and organize the space for renovation, remove existing carpet, and paint the walls, ceiling grids, and trim.
- **3 R Development, Inc., Middletown (\$1,000)** – 150 volunteers will perform a community cleanup, which includes disposing of old tires, clearing debris, and tilling 3 garden plots.
- **The Hive of Nelsonville/Integrated Services, Nelsonville (\$1,000)** – 50 youth volunteers will mend and replace sections of the fence at Nelsonville Commons Park. Additionally, volunteers will paint and mend the roof of the shelter house located within the park.
- **Parma City School District – 21st Century Learning Center, Parma (\$1,000)** – 50 student volunteers will collect items and create a minimum of 60 Comfort Cases (hygiene kits) for children that are removed from their parents (via Cuyahoga County Division of Children and Family Services) and placed in emergency custody.
- **A Great Works Ministry, Portsmouth (\$844)** – 50 volunteers will provide updates to the 14th Street Community Center by painting rooms, patching holes in the walls, and assembling storage racks for sports equipment.
- **Rural Action, The Plains (\$1,000)** – 65 volunteers will pack comfort kits for children and young adults involved with Perry County Children’s Services, serve and clean up a free community lunch at the local Methodist Church, and serve at Passion Works, a local arts organization.
- **The University Church, Toledo (\$1,000)** – 30 volunteers will revamp the career center at Rogers High School by creating artwork for the walls, providing furniture and other decor, and creating a college and career readiness resource board for students.
- **Otterbein University, Westerville (\$1,000)** – 200 students will pack backpacks with food for food-insecure elementary schoolers, create stuffed animal dogs to give to children, and build accessible garden beds in the Otterbein community garden to make the space more accessible for physically challenged community members.
- **OneEighty, Wooster (\$500)** – 30 volunteers will create artwork that will be distributed to clients moving out of a local domestic violence shelter and into a new home.
- **Youngstown Neighborhood Development Corporation, Youngstown (\$1,000)** – 50 volunteers will clean up and secure over a dozen vacant homes in the Lansingville Neighborhood on the Southside of Youngstown. Volunteers will board up the houses, clear brush and debris, remove illegally dumped tires, and scrape and edge sidewalks to restore them to a safe and usable condition.

###

A Closer Look: AmeriCorps Ombudsman Specialists and Springfield PromiseCorps

Ohio Department of Aging – AmeriCorps Ombudsman Specialists

AmeriCorps members provide services to long-term care consumers in their designated region such as Cincinnati, Dayton, Lima, Toledo, Mansfield/Ontario, Columbus/Hilliard, Wheelersburg/Portsmouth, Dover, Cleveland, Uniontown/Akron/Canton, and Niles, Ohio. Members provide the following core services: regular presence visits to residents in long-term care facilities; complaint handling; counseling long-term care consumers on benefits, rights, and regulations; participation in regulatory survey process; consultation to long-term care providers; community and long-term care provider education, work with long-term care resident councils; work with family councils of long-term care consumers; and long-term care selection assistance. At the end of the program year, the AmeriCorps members will be responsible for increased regular presence visitation to residents in long-term care facilities and will be a Certified Ombudsman Specialist. In addition, AmeriCorps members will leverage roughly 200 volunteers statewide who will be engaged in ombudsman outreach and activities.

# Members	2018-19 Funding	Funding History	Past Performance
11	\$164,252	Year 1	N/A

Springfield Promise Neighborhood – Springfield PromiseCorps

AmeriCorps members assist with pre-school youth and families to participate in a pipeline of services that will help them prepare for Kindergarten and tutor youth K - 3 classrooms in four elementary schools serving low income youth in south Springfield, Ohio. At the end of the first year, AmeriCorps members will be responsible for engaging 20 families in the early childhood program and 300 students will have participated in the early childhood tutoring.

# Members	2018-19 Funding	Funding History	Past Performance
20	\$149,072	Year 2	85 K-3 rd grade students completed the program and 24 increased their literacy.



Expect Excellence in Your Care

AmeriCorps Ombudsman Program

Erin Pettegrew, State Long-Term Care
Ombudsman

aging.ohio.gov/services/ombudsman



Expect Excellence in Your Care

Ombudsman Mission

- The Office of the State Long-Term Care Ombudsman advocates for excellence in long-term services and supports wherever consumers live.



Ombudsman Mission

- The Office of the State Long-Term Care Ombudsman advocates for excellence in long-term services and supports wherever consumers live.

Strongly encourages



Who are we?

- Office of the State LTCO, headed by a State LTCO, responsible for a statewide program
- Has strict confidentiality provisions
- Has specific conflict of interest provisions
- Pursues administrative, legal, and other remedies on behalf of residents
- Is protected from willful interference
- Has legal counsel available that is free of conflict of interest





Code of Ethics

- Self-determination
- Client's wishes
- Protect vulnerable
- Safeguards client's rights



Residents Rights

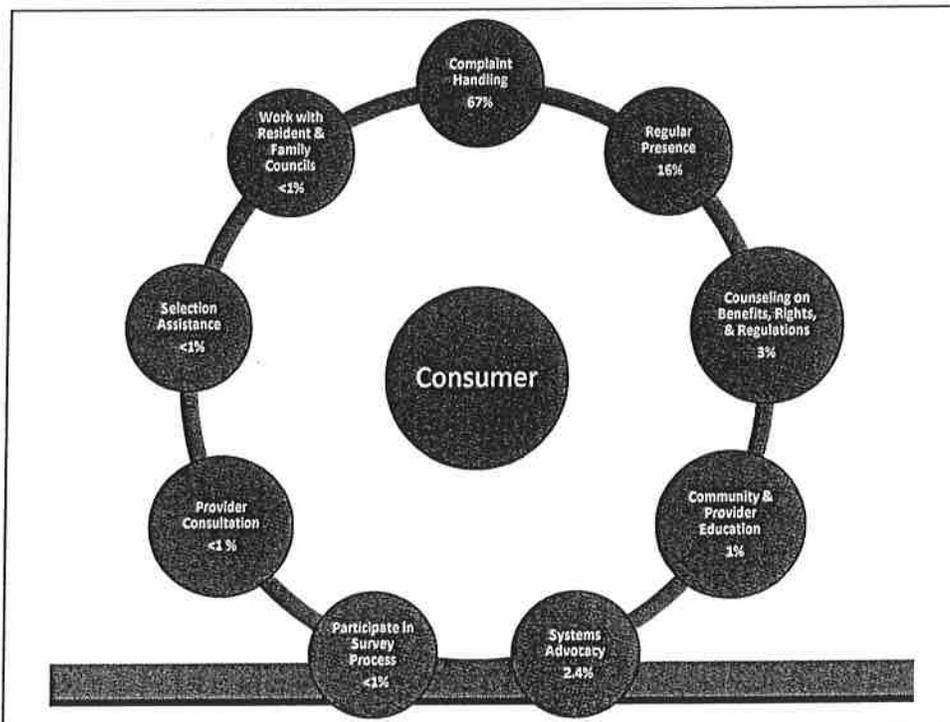
- Constitution grants all citizens certain rights
- LTC facility residents and consumers maintain those rights and are guaranteed additional rights specific to their status as LTC consumers





Structure

- State Office
- 12 regional programs
- 72 paid staff
- 200 volunteers
- All representatives of the Office



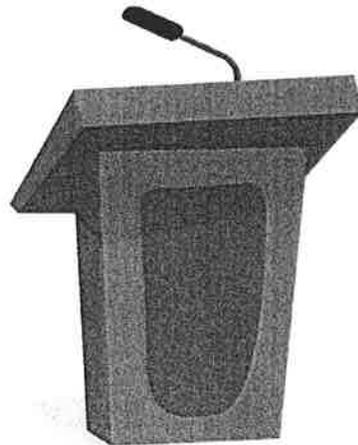


Core Services

- Systems Advocacy – *excluding AmeriCorps Members*
- Public/Community education about their rights and benefits
- Participation in surveys



- Work with resident & family councils
- Community education





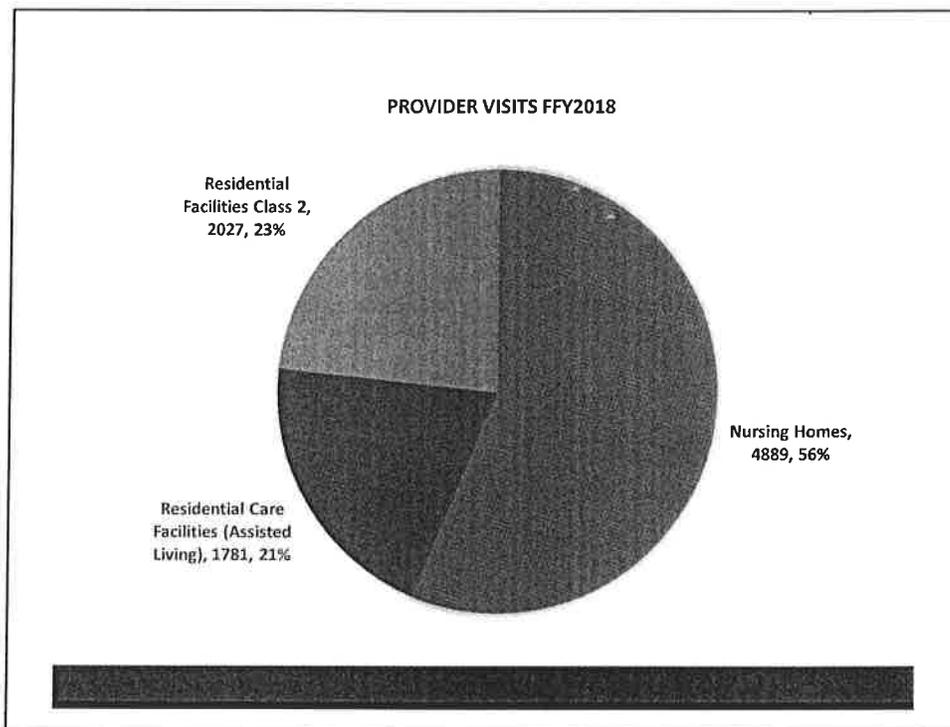
- Provider consultation & in-service education
- Participation in ODH surveys
- LTC selection assistance



Core Services

- Establishing ombudsman presence
 - Access to facility, residents, facility records including incident reports
- Complaint Handling





Complaint Handling

- Consent
 - Client focus
 - Confidentiality
 - Non-adversarial
 - Improve quality of care and quality of life
- A solid black horizontal bar is located at the bottom of the slide.



Common Complaints

Nursing Homes

- Discharge/Eviction
- Failure to respond to requests for assistance
- Dignity, respect - staff attitudes
- Care plan inadequate, lacking, not followed
- Medications - administration, organization
- Personal hygiene (includes nail care and oral hygiene)
- Accidental or injury of unknown origin; falls; improper handling

Residential Care (Assisted Living)

- Discharge/Eviction
- Medications - administration, organization
- Menu - quantity, quality, variation, choice, condiments, utensils
- Dignity, respect - staff attitudes
- Billing/charges - notice, approval, questionable, accounting wrong or denied
- Cleanliness, pests, general housekeeping
- Shortage of staff
- Accidental or injury of unknown origin; falls; improper handling



Common Complaints

Residential Facilities Class 2

- Cleanliness, pests, general housekeeping
- Menu - quantity, quality, variation, choice, condiments, utensils
- Discharge/Eviction
- Medications - administration, organization
- Dignity, respect - staff attitudes
- Equipment - disrepair, hazard, poor light
- Personal Property - lost/stolen/used/destroyed/damaged
- Exercise choice/civil or consumer rights
- Privacy - phone, visitors, couples, mail
- Abuse, verbal/psychological



Gaps in our capacity

- Volunteer recruitment and retention
 - Volunteer corps has declined from 500+ to 200
- Regular presence visits
 - Have never met goal of 4x/year
 - Volunteers directly contribute to visits



Design

- State Office staff serve as program staff
- 9 members deployed in 8 regions with site supervisors
- Train as Ombudsman Specialists
- Utilize for volunteer recruitment/retention
- Regular presence visits





Experiences



State Ombudsman toll-free number:
1-800-282-1206

aging.ohio.gov/services/ombudsman

Springfield PromiseCorps

Kali Lawrence, Co-Executive Director
Ayisha Duncan, PromiseCorps member

Springfield Promise Neighborhood



- ▶ Local collaborative, neighborhood-based effort to ensure the academic and social success of children living in Springfield
- ▶ Two strategic areas to support children: community engagement and youth development
- ▶ Five staff members; 4 full-time AmeriCorps VISTA members; 8 Summer VISTA Associates; 12 PromiseCorps members



PromiseCorps Program Goals

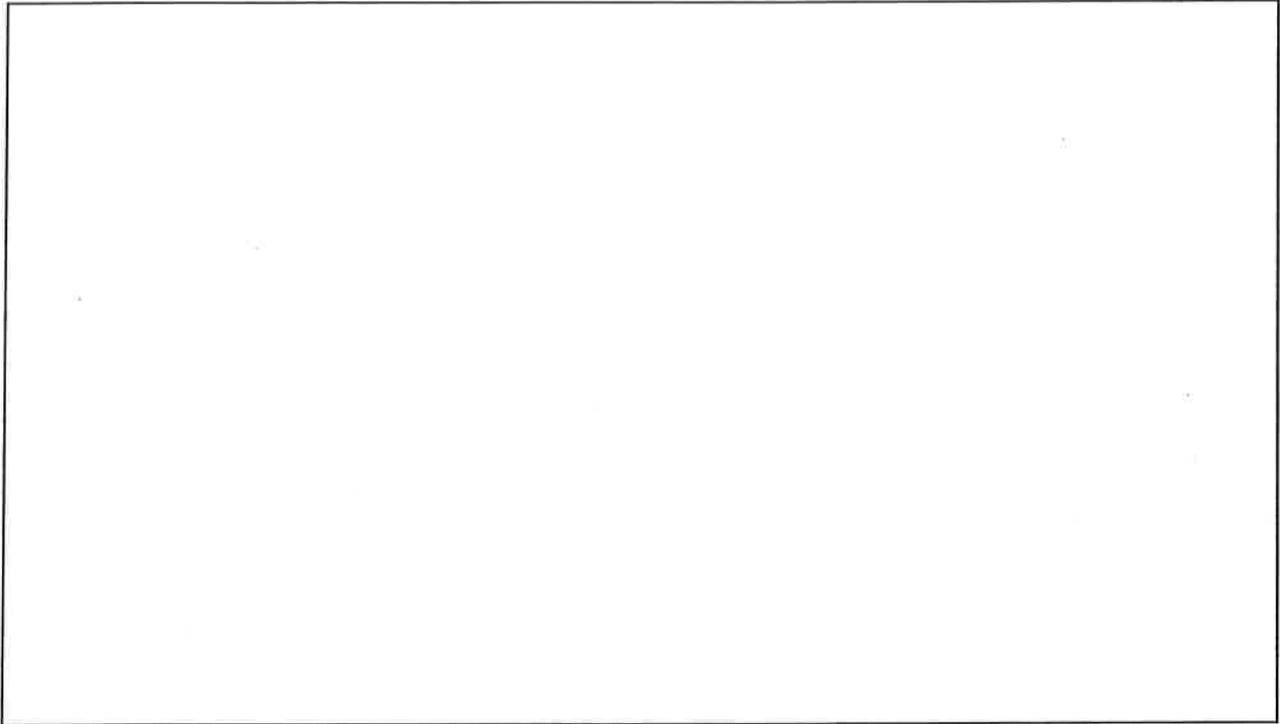
- ▶ Increase Pre-K student readiness for first day of Kindergarten
- ▶ K-3 students reading on grade level
- ▶ A Climate of Care
- ▶ Early literacy enhancement as a strategy for community revitalization

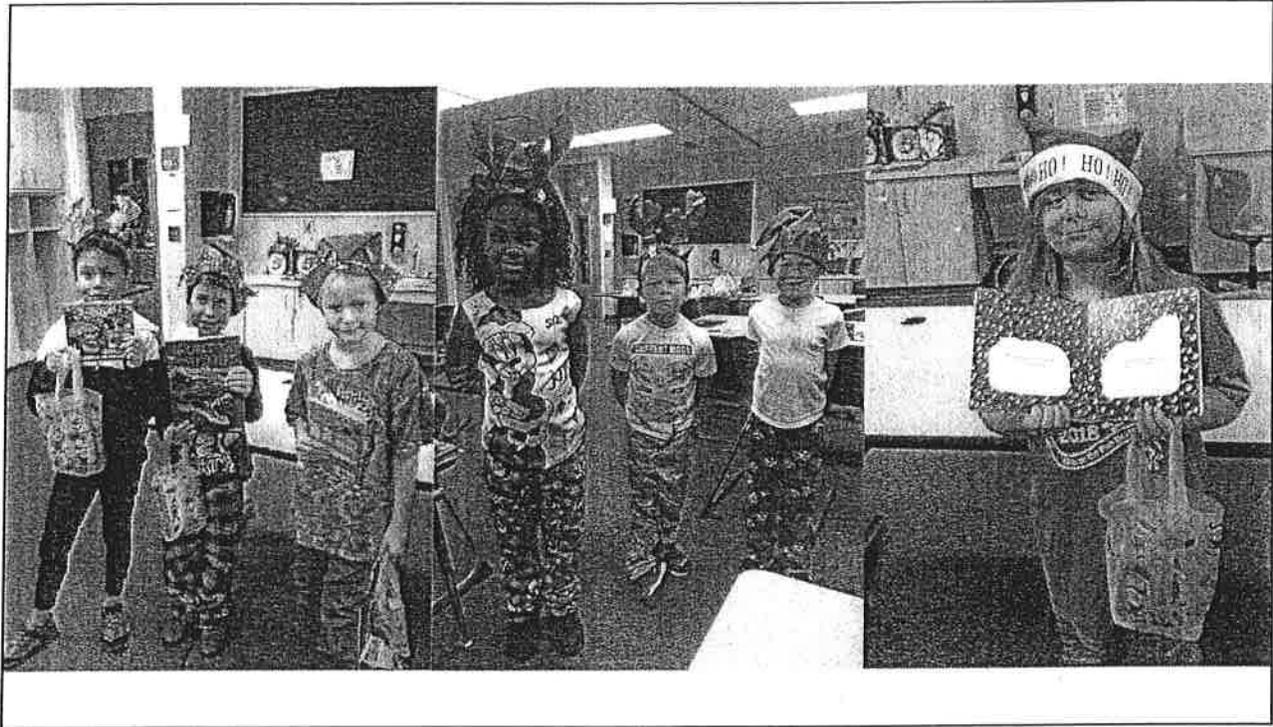


Service Sites

- ▶ Fulton Elementary School
- ▶ Kenwood Elementary School
- ▶ Lincoln Elementary School
- ▶ Perrin Woods Elementary School
- ▶ Clark Early Learning Center (New in 2018-19)







PromiseCorps - Preliminary Results

- ▶ 143 K-3 and 20 Pre-K students served per week in 2017-18; over 200 enrolled in 2018-19
- ▶ 70 unique parents served per week in 2017-18; over 250 have been engaged so far
- ▶ 70% of K-3 students and 80% of Pre-K students made growth in literacy skills in 2017-18
- ▶ Increased parent education opportunities and awareness
- ▶ Increased employment opportunities for Promise Zone residents
 - ▶ Clark State Community College



Challenges

- ▶ Data collection and reporting from schools in a timely manner to assess progress
- ▶ Regulatory expectations regarding instructional time limits the opportunity for additional one-on-one help during school hours
- ▶ Recruitment and retention of effective PromiseCorps members

Opportunities

- ▶ Continue to implement professional development sessions to equip PromiseCorps members
- ▶ Educational and employment opportunities for PromiseCorps members
- ▶ Hosting Summer Bridge Program at a new site to reach additional Promise Zone families



2019 Ohio AmeriCorps Competitive Application Summary

The mission of the Corporation for National and Community Service (CNCS) is to improve lives, strengthen communities, and foster civic participation through service and volunteering. CNCS—through its AmeriCorps and Senior Corps programs—has helped to engage millions of citizens in meeting community and national challenges through service and volunteer action.

In order to maximize the impact of the public investment in national service, CNCS will provide grants to programs that demonstrate they will engage AmeriCorps members in an evidence-based or informed approach to provide a service intervention that will lead to the outcomes identified in their theory of change. Applicants shall provide supporting evidence that the proposed intervention is effective for the proposed population and community challenge. Per the Serve America Act, grant making is prioritized in six focus areas: Disaster Services, Economic Opportunity, Education, Environmental Stewardship, Healthy Futures, and Veterans and Military Families.

The General Assembly established the Ohio Commission on Service and Volunteerism (ServeOhio) in 1994. ServeOhio operates under authority pursuant to Section 121.40 of the Ohio Revised Code and is purposed specifically to administer grants in Ohio under the federal National & Community Service Trust Act of 1993. The primary duty of the commission is the administration of AmeriCorps programs.

ServeOhio is committed to supporting innovative AmeriCorps programs that focus on measurable outcomes within organizations that demonstrate the capacity and commitment for effective implementation. The policies and procedures established by ServeOhio are designed to guide the work of the commission and our grantees to ensure programmatic and fiscal compliance; effective utilization of resources; and the establishment of impactful AmeriCorps programs.

ServeOhio considers the following indicators of program success in making funding recommendations:

- Solid theory of change implemented through a strong program design focused on a compelling community need
- High-quality applications that are complete, well-written and follow the guidelines
- Geographic distribution of resources across Ohio
- Past performance and success with a focus on impact and evaluation
- Organizational capacity including fiscal, administrative and leadership
- Staff and peer review feedback and scores
- Commitment to National Service as a solution
- Established ServeOhio and CNCS priorities and focus areas

CONTINUATION REQUESTS (3)

A. City Year - Cleveland

Executive Summary: City Year Cleveland proposes to have 76 AmeriCorps members who will provide full-day academic and engagement services to students in 10 public schools in Cleveland, Ohio. At the end of the program year, the AmeriCorps members will be responsible for providing whole class support for English and math classrooms serving over 1,200 students and their teachers; individualized services and student progress monitoring to 650 students of which 184 students will improve English, 145 will improve math, and 72 will improve attendance; implementing extended day activities; and improving school climate. In addition, the AmeriCorps members will leverage 116 volunteers who will be engaged as member mentors and service projects that improve our schools.

- Project Name: City Year Cleveland
- Focus Area and/or Funding Priority: Education
- Service Area: Cleveland Metropolitan School District, Cuyahoga County
- Current 2018 Competitive Funding: 76 MSY; 76 Full-Time Members; \$1,134,832
- 2019 Request: 76 MSY; 76 Full-Time Members; \$1,154,592

B. City Year - Columbus

Executive Summary: City Year Columbus proposes to have 70 AmeriCorps members who will provide full-day academic and school engagement services to students in 8 public schools in Columbus, Ohio. At the end of the program year, the AmeriCorps members will be responsible for providing whole class support for English and math classrooms serving over 1,000 students and their teachers; individualized services and student progress monitoring to 434 students of which 173 students will improve English, 134 will improve math, and 190 will report increased school engagement; implementing extended day activities; and improving school climate. In addition, the AmeriCorps members will leverage 140 volunteers who will be engaged as member mentors and service projects that improve our school communities.

- Project Name: City Year Columbus
- Focus Area and/or Funding Priority: Education
- Service Area: Columbus Public Schools, Franklin County
- Current 2018 Competitive Funding: 62 MSY; 62 Full-Time Members; \$881,947
- 2019 Request: 70 MSY; 70 Full-Time Members; \$1,063,440

C. College Now Greater Cleveland

Executive Summary: College Now Greater Cleveland proposes to have 75 AmeriCorps members who will deliver programs and counseling on college and career exploration and financial education to 6th through 10th graders; provide support to 11th and 12th graders on strategic and tactile postsecondary access and financial planning; and facilitate successful postsecondary transitions, persistence and ongoing financial education with high school graduates at 9 host sites. The AmeriCorps members will be responsible for ensuring that 13,500 of the 6th-10th graders they serve complete a college or career planning tool; 6,050 of the 11th-12th graders they serve complete at least one advising session and one milestone on their path to a postsecondary education; and 3,000 high school graduates will complete at least one

transition service. In addition, the AmeriCorps members will leverage an additional 600 volunteers who will be engaged in the five national service days that members will lead and implement.

- Project: Ohio College Guides
- Focus Area and/or Funding Priority: Education
- Service Areas: Canton, Cincinnati, Cleveland, Columbus, Marietta, Oberlin, Warren, Yellow Springs and Zanesville.
- Current 2018 Competitive Funding: 75 MSY; 75 Full-Time Members; \$959,011
- 2019 Request: 75 MSY; 75 Full-Time Members; \$1,139,378

RECOMPETING REQUESTS (3)

A. Educational Service Center of Central Ohio

Executive Summary: The Educational Service Center of Central Ohio proposes to have 120 AmeriCorps Members (60 MSY) who will provide ongoing individualized math and reading intervention for students in kindergarten through grade five who have not met grade level proficiency in elementary schools in Central Ohio (Delaware, Franklin, Ross, and Union counties), Northeast Ohio (Cuyahoga, Lorain, and Mahoning counties), and Southwest Ohio (Hamilton, Butler, and Montgomery counties). At the end of the program year, the AmeriCorps Members will be responsible for providing intervention to a minimum 2,000 students and helping them achieve grade-level reading or math proficiency and/or demonstrate one year of growth in reading or math achievement. In addition, the AmeriCorps Members will leverage 500 youth volunteers who will be engaged in Global Youth Service Day activities.

- Project Name: Ohio Reading Corps
- Focus Area and/or Funding Priority: Education – Third Grade Reading Guarantee
- Service Area: Butler, Cuyahoga, Delaware, Franklin, Hamilton, Lorain, Mahoning, Montgomery, Ross and Union counties.
- Current 2018 Competitive Funding: 60 MSY; 120 Half-Time Members; \$797,937
- 2019 Request: 60 MSY; 120 Half-Time Members; \$900,000
- Review Scores: 67% Peer; 67% Staff

B. Ohio Association of Community Colleges

Executive Summary: The Ohio Association of Community Colleges (OACC) proposes to have 38 AmeriCorps members who will serve approximately 5,700 students in 13 community college campuses in Ohio. At the end of the program year, the AmeriCorps members will be responsible for helping students achieve higher course completion and higher credit hour accumulation rates to progress toward attainment of a postsecondary credential. In addition, the AmeriCorps members will leverage 304 volunteers who will be engaged in AmeriCorps national days of service.

- Project Name: AmeriCorps College Completion Coaches
- Focus Area and/or Funding Priority: Education
- Service Area: Belmont, Cuyahoga, Lakeland, Lorain, Columbus, Central, Southern, Hocking, Marion, Stark, Rhodes, Owens, Northwest
- Current 2018 Competitive Funding: 32 MSY; 32 Full-Time Members; \$392,102

- 2019 Request: 26.6 MSY; 38 Three-Quarter Time Members; \$403,631
- Review Scores: 65% Peer; 50% Staff

C. Teach for America

Executive Summary: Teach For America -- Ohio proposes to have 168 AmeriCorps members who will be responsible for teaching for two years in low-income and disadvantaged schools in Northeast and Southwest Ohio. At the end of the program year, the AmeriCorps members will be responsible for increasing the academic achievement of the over 9,400 students they teach. In addition, the AmeriCorps members will leverage 100 volunteers who will be engaged in supporting students in classrooms and schools.

- Project Name: Teach for America – Ohio
- Focus Area and/or Funding Priority: Education
- Service Area(s): Cuyahoga, Hamilton and Montgomery Counties
- Current 2018 Competitive Funding: 155 MSY; 155 Full-Time Members; \$77,500
- 2019 Request: 168 MSY; 168 Full-Time Members; \$168,000; Fixed-Amount Grant
- Review Scores: 69% Peer; 68% Staff

NEW COMPETITIVE REQUESTS (3)

A. College Now Greater Cleveland

Executive Summary: College Now Greater Cleveland proposes to have 10 AmeriCorps members who will deliver curriculum on career and college pathways and self-discovery to 2,400 students in all Cleveland Metropolitan middle schools and 5 career academy high schools. At the end of the program year, the AmeriCorps members will be responsible for increasing 8th graders confidence in their high school choice and impacting an increase in 9th and 10th grade student's knowledge of career and college opportunities, interest in further pursuing a path toward a postsecondary education and belief that their postsecondary goal can become a reality. In addition, the AmeriCorps members will leverage 80 volunteers who will be engaged in 5 national days of service.

- Project: AmeriCorps Career Coaches
- Focus Area and/or Funding Priority: Education
- Service Area: Cleveland Metropolitan School District, Cuyahoga County
- Current 2018 Formula Funding: 10 MSY; 10 Full-Time Members; \$149,230
- 2019 Request: 10 MSY; 10 Full-Time Members; \$151,920; Fixed-Amount Grant
- Review Scores: 68% Peer; 70% Staff

B. Ohio University

Executive Summary: Ohio University proposes to have 17 AmeriCorps members who will create and support social and physical environments that promote good health for all and enhance quality of life in Athens County, in Southeast Appalachian Ohio. At the end of the program year, all AmeriCorps members will be responsible for teaching a yearlong nutrition education program to 400 students each week, increasing knowledge of and taste preferences for healthy

foods. Members, through service at their sites, will serve 2,800 individuals through initiatives that will result in positive health knowledge and outcomes. In addition, AmeriCorps members will leverage 500 volunteers who will be engaged in helping in classrooms, connecting to community members, assisting in gardens, distributing food, and overall supporting initiatives that enhance quality of life.

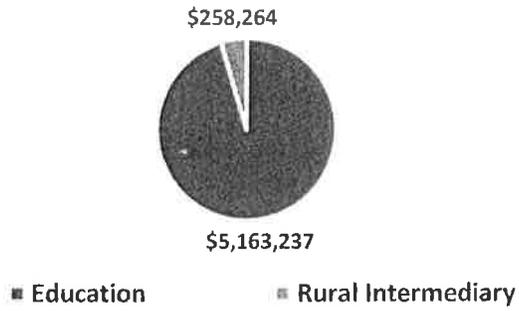
- Project Name: COMCorps
- Focus Area and/or Funding Priority: Rural Intermediary and Healthy Futures
- Service Area: Athens County
- Current 2018 Competitive Funding: 24 MSY; 24 Full-Time Members; \$315,383
- 2019 Request: 17 MSY; 17 Full-Time Members; \$258,264; Fixed-Amount Grant
- Review Scores: 61% Peer; 65% Staff

C. Zoological Society of Cincinnati

Executive Summary: The Zoological Society of Cincinnati proposes to host 12 AmeriCorps members who will provide quality STEM education to economically disadvantaged PreK-12 grade students and their teachers to improve student attitudes toward the science process (inquiry) and to engage Zoo visitors and community members in environmentally conscious practices and behaviors to improve knowledge and encourage behavior change. At the end of the program year, the AmeriCorps members will be responsible for: 1) Bringing 11,000 students to the Zoo and increasing positive attitudes toward the science process (inquiry) for 1,690 of these students; 2) engaging 30 teachers in inquiry-based professional development; 3) providing extracurricular STEM programs to 10 children in need throughout the school year and summer; and 4) delivering conservation knowledge and information about environmentally sustainable practices to 25,000 Zoo visitors and increasing the intent to change behavior for 1,500 of these Zoo visitors. AmeriCorps members will also leverage an additional 500 adult and teen volunteers who will address urban environmental concerns through the creation of healthy green spaces for people and wildlife and through visitor engagement efforts to promote conservation knowledge and action.

- Project: Cincinnati Zoo Unto Others
- Focus Area and/or Funding Priority: STEM Education
- Service Area: Cincinnati
- Current 2018 Formula Funding: 11 MSY; 12 Members; \$163,894
- 2019 Request: 12 MSY; 12 Full-Time Members; \$182,276
- Review Scores: 58% Peer; 63% Staff

Ohio AmeriCorps Competitive Application Focus Areas



TOTALS: 514.6 MSY 586 Members \$5,421,501

